

Change the USB Class from 'Composite' to 'Storage'

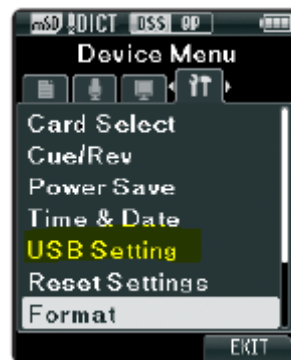
A Windows 10 update has affected downloading for some users of Digital Voice Recorders when used with ODMS R6 software.

The default factory setting for all devices is 'Composite'.

Usually changing from composite to 'storage' will rectify downloading problems.

The following instructions are for Olympus DS-7000 and DS-3500

1. Press the MENU button on the front of the recorder
2. Use the > arrow to Select Device Menu (Card Select will be highlighted on the screen)
3. Use the down arrow to select 'USB Class'
4. Press the Menu button to enter the USB Class windows
5. Select 'Storage'
6. Select Exit to confirm and exit settings



Please note that other Olympus models have similar setting options to above. Using the Menu function will allow users to find the Device Menu – USB Settings etc.

Note:

Another step may be required to resolve this issue is to reinstall the USB Host Controllers from Device Manager.

To do this, in Device Manager right click the USB Host Controller under Universal Serial Bus controllers and select Uninstall.

Once successfully uninstalled Scan for new hardware changes in Device Manager and the standard drivers should reinstall.